



Fully managed precision IT

Built for performance.

NZ public sector agencies must maintain reliable, secure and compliant ICT operations. This is challenged by rising cyber threats, growing citizen service expectations, and limited internal capacity.

Unbreakable protection.

Reliance on manual processes and legacy systems increases operational risk, diverting valuable in-house teams from strategic modernisation efforts.

Softsource vBridge Managed Services deliver proactive monitoring, maintenance, and security management. We take full responsibility for stability and resilience of your daily ICT environment. This reduces your operational burden and strengthens resilience across core infrastructure, hybrid cloud environments, and the modern workplace.

Key outcomes for councils and public sector agencies

Certified 24/7 Managed Detection and Response (MDR)

- Proactive detection and response across systems, networks, endpoints
- Improved defence against ransomware, data breaches, and operational disruption
- Increased visibility and accelerated incident resolution

Guaranteed ICT Stability and Operational Reliability

- Routine patching, updates, and maintenance handled by certified New Zealand based experts
- Minimised downtime and enhanced performance across all critical services
- Predictable outcomes supported by established processes and leading technologies

Lower operational burden

- Less pressure on internal ICT teams
- Clear escalation paths and access to specialist support
- Allows in-house teams to focus on strategic improvements

Cost control and simplified management

- OpEx-based model aligned to public sector procurement frameworks
- Reduced reliance on recruitment
- Consistent service levels without unexpected overheads

Why councils choose Softsource

- Strong track record supporting local government across New Zealand
- Skilled Microsoft partner for cloud, identity, security, and endpoint management
- 24/7 managed detection and response capabilities
- Service aligned to New Zealand data sovereignty, compliance, and security standards

ALGIM Exclusive

Free Environment Review & Audit with a Presales Architect

Identify immediate operational improvements, benchmark your environment against best practice, and secure a service model that delivers predictable cost control and Unbreakable Protection.



Scan the QR code to explore our Managed IT Services and see how we can support your team.

Vince Eggels

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